

# Tropical Weather Preparedness & Hurricane Guidelines

Preparation begins with you and your family. As a resident student at Loyola University New Orleans, we want you to be prepared for tropical weather. Review this guiding document to develop a better understanding of preparations and operations should we encounter an emergency weather event.

Department of Residential Life  
Loyola University New Orleans  
2020-2021

Hello Wolf Pack!

On behalf of the Emergency Management Team and in partnership with Residential Life, I write to provide a brief overview of some of the important facts and information surrounding current hurricane preparedness strategies, both for the Loyola community as well as city-wide. We hope this information assists you and your loved ones in making plans in the event that a hurricane threatens our area.

The Atlantic Hurricane Season lasts from June 1 and November 30. Loyola's Hurricane and Tropical Weather Response Plan incorporates suggested guidance established by the Department of Education and Department of Homeland Security as well as valuable lessons learned across the country. Our goal is to ensure accurate threat identification, timely and safe response, and speedy recovery from any tropical weather incident affecting our campus.

Our Emergency Management Team (EMT) assists the university in preparing and responding to any potential disaster, monitoring weather, determining actions needed by the university in crisis situations, and communicating with all members of the community

A critical component of preparedness is to establish and maintain relations with local response agencies and stakeholders. Loyola University New Orleans works closely with the following organizations to ensure threat identification and response protocols are clearly aligned, coordinated, and understood:

- Other institutions of higher education across the metro-area
- Local first responders (NOPD, NOFD and NOEMS)
- City of New Orleans Office of Homeland Security & Emergency Preparedness
- Louisiana Governor's Office of Homeland Security & Emergency Preparedness

#### **Hurricane Preparedness: City of New Orleans and Loyola**

Following the 2005 hurricane season and Hurricane Katrina, the newly formed City of New Orleans Office of Homeland Security & Emergency Preparedness took on the herculean task of developing a full, city-wide evacuation plan in the event of an emergency. As Hurricane Gustav threatened the city in 2008, nearly the entire city of New Orleans was evacuated using this newly developed tri-modal evacuation triage plan. Fully utilizing public transportation (planes, trains, and buses) as well as personal transportation, the city successfully evacuated 98% of the entire metropolitan area in what some experts claim to be the largest pre-storm evacuation in the history of the United States. The storm did not make a significant impact in the New Orleans area, but the effective 2008 evacuation continues to serve as a model for best practices, and to inform planning for each new season. The safety of our students and community is paramount, and no two storms are the same. **There may be occasions when the university calls for an evacuation when the city has not.** These determinations are made on a case-by-case basis by our EMT.

#### **Your Role in Preparedness**

Preparedness begins with you and your loved ones. Please take steps to ensure you have a plan before hurricane season. <http://emergency2.loyno.edu/> provides some guidelines. It is critical that you customize your plan to fit your family's needs.

Please feel free to contact our office should you have any questions!

Todd Warren, Director of University Police and Emergency Management



## Basic Information

With the help of the National Weather Service, Homeland Security, and [Impact Weather](#) (who provides personalized daily updates on tropical weather activity in the Gulf of Mexico), the university will continuously monitor tropical weather patterns in the Gulf regions. If tropical weather is predicted for the New Orleans area, the EMT will determine what steps are necessary to ensure the safety of all community members. The following are possible actions the university may take:

- Normal Operations – No threat
- Suspended Operations – Low threat
- Suspended Operations & Storm Ride-Out Operations – Medium threat
- Campus Evacuation – High threat

The university advises families to obtain additional information from local and national news sources in order to make personal decisions regarding action for inclement weather. The following are recommended news sources that can be utilized when making personal evacuation decisions:

- [National Weather Service](#)
- [National Hurricane Center](#)
- [WWLTV Weather](#)
- [The Weather Channel](#)
- [NOLA Hurricane Watch](#)
- [USA Today Weather](#)

Due to the unpredictable nature of tropical weather, the university can never guarantee the path of a storm or the impact it might have. Therefore, families should always make personal decisions regarding the safety of the student and enact evacuations plans as they see fit.

**Families should discuss the details of potential evacuation plans and update the student's plan on their LORA account each year.** It is important to know that travel will likely be delayed or altered due to tropical weather and students should anticipate driving time in/around/out of the city will likely be at least twice as long as it would normally be, especially if the city establishes contraflow (see below in the resource section for more information).

## Beneficial Websites

Below are resources for preparing and enacting evacuation plans:

### Louis Armstrong New Orleans International Airport

- Address – 900 Airline Drive (Kenner, LA 70062)
- Distance – 15.5 Miles
- Information – Additional flights, opening and closing of airport terminals, etc.
- Related Links –
  - [Southwest Airlines Website](#)
  - [United Airlines Website](#)
  - [Delta Airlines Website](#)
  - [Airport Shuttle Website](#)

### Amtrak

- Address – 1001 Loyola Avenue (New Orleans, LA 70113)
- Distance – 4.4 Miles
- Information – Routes, schedules, prices, booking, etc.

### Greyhound

- Address – 1001 Loyola Avenue (New Orleans, LA 70113)
- Distance – 4.4 Miles
- Information – Routes, schedules, prices, booking, etc.

### RTA Buses & Streetcars

- Address – Closest stop at Freret St. and Broadway St.
- Distance – 0.6 Miles
- Information – Routes, schedules, fares, etc.

### Cabs and Taxis

- Quick links to cab and taxi companies for the New Orleans area
- Related Links –
  - [United Cab Inc. New Orleans](#)

### Rental Cars

- Related Links –
  - [Hertz Rental Website](#)
    - Address – 601 Loyola Avenue (New Orleans, LA 70113)
    - Distance – 2.9 Miles
  - [Hertz Rental Website](#)
    - Address – 901 Convention Ctr Blvd (New Orleans, LA 70130)
    - Distance – 4.2 Miles
  - [Budget Rental Website](#) and [Avis Rental Website](#)
    - Address – 1317 Canal Street (New Orleans, LA 70112)
    - Distance – 4.3 Miles
  - [Hertz Rental Website](#), [Budget Rental Website](#) and [Avis Rental Website](#)
    - Address – 197 Westbank Expwy, Ste 8 (Gretna, LA 70053)
    - Distance – 7.1 Miles

### New Orleans Highways

- Information – Quick viewing of the New Orleans highway system
- Related Information –
  - Should the city call for an evacuation, contraflow may be implemented. At this point, inbound lanes to the city on major roads and highway systems will be shut down and reopened as outbound lanes to account for heavy traffic flow.
- Related Links –
  - [Governor's Office of Homeland Security & Emergency Preparedness \(GOHSEP\)](#)  
[Get a Game Plan \(GOHSEP\)](#)



## Communication Plans

Communication is a vital part of responding to severe weather and official university information regarding all emergency situations will be posted first to the main [Loyola University New Orleans Website](#) Additionally, students are encouraged to sign up for emergency notification text messages from the university through their LORA account. This is critical for emergency communication, as it is the primary means for you to be notified of an imminent emergency situation. Because the text messaging service needs to be as quick as possible, individuals other than students (i.e. family and friends of students) are not permitted to sign up for the university texts. Those who are interested in receiving updates are encouraged to review the university webpage for additional information and/or to sign up for city alerts online at the “NOLA Ready” site at <http://ready.nola.gov/home/>.

In addition to communication from the university, Residential Life will communicate information regarding tropical weather response to students and families through the following methods:

1. Hall and Floor Meeting(s)
2. [Loyola University New Orleans Website](#)
3. [Residential Life Facebook](#)
4. [Residential Life Instagram](#)

If necessary and accessible, Residential Life staff will provide students with opportunities to make brief phone calls from functioning land-based telephone lines to update their family members.

Due to the nature of tropical weather, certain methods of communication will be limited. If power is lost, internet and cell phone service are not guaranteed to be available at all times during and shortly after severe weather. Therefore, it may be difficult for Residential Life staff to provide updates via the website or other social media tools. Staff will continue to communicate via handwritten notification in common spaces, individual contact with students, and hall or floor meetings throughout the storm.

## Preparing Your Room & Yourself

Due to the unusual nature of tropical weather (specifically the strength and direction of the wind and rain), students should prepare their room to account for water that may enter regardless of if you remain on campus or enact an evacuation plan.

In the event of a severe storm, we suggest that students do the following to prepare their rooms:

- Move all items from the floor and lower dresser/closet drawers to higher locations or into other drawer/closet space
- Move valuable items (electronics, rugs, textbooks, etc.) away from windows and into covered drawer/closet space
- Pull furniture away from windows
- Unplug electronics (especially ones in outlets on or near exterior walls)
- Secure personal items
  - If staying on campus, store personal documents in easily accessible but secure spaces
  - If evacuating, pack personal items such as...
    - Passport
    - Birth Certificate
    - Driver's License
    - Insurance Cards
- Throw away all perishable items in the dumpsters located outside the residence halls

- Prepare for a least one week's worth of all medication in case of emergency should there be limited access to health care facilities and/or inability for mail services to deliver packages. If refrigeration is required for your medication, please alert a professional staff member as soon as possible.
- Close and lock personal spaces

Students should completely charge all electronics prior to the onset of the storm as access to emergency power will be limited if power is lost. Students who enact their personal evacuation plan should take any valuable items with them to better ensure they are not subject to damage caused by tropical weather.

The university will not be responsible for any damage to personal items damaged in inclement weather and cannot assist students with the insurance claim process.

## Evacuation Information

### Personal Evacuation

Students should make personal safety a priority. Before the university or city calls for a mandatory evacuation due to a tropical weather event, students are encouraged to enact their personal evacuation plan. The enacted plan can be different than the original plan submitted through the student's LORA; however, details of the actual plan should be communicated with Residential Life.

Students choosing to evacuate should actively communicate with their professors about their travel and continue to check all necessary modes of communication (Loyno gmail, Blackboard, etc.) to ensure all assignments are completed as required by the specific professor and/or Provost. Leniency is at the discretion of the professor.

Please refer to the Basic Information section for resources about tracking weather patterns and transportation.

### University Evacuation

The university President with the assistance of the Emergency Management Team may call for a university evacuation based on the severity of the storm and projected impact of the tropical weather on the city of New Orleans. Each storm is unique and the university must consider the characteristics of each storm individually before making decisions about how to proceed. The EMT may call for an Evacuation or Storm Ride-Out Operations depending on the anticipated impact.

NOTE: If a storm is approaching the area and is anticipated to enter through the mouth of the Mississippi River and/or the city is anticipated to be on the east side of the storm, the university may call for an evacuation.

If the university determines there is a need for evacuation, all staff and students are required to vacate the university property and enact their personal evacuation plan per the timeline dictated by the EMT.

If a student is unable to evacuate on their own, the university has secured a location with Louisiana College in Pineville, Louisiana as an option for a very limited number of students and staff. This option will only be available **to international/exchange students only** as accommodations and utilities at the site will be very limited. The evacuation site will offer modest accommodations including floor space for

sleeping, showers, meals, and snacks. Students should prepare to bring their own linens and are limited to one suitcase and sleeping linens. Students will be transported to and from the evacuation location by bus and are required to remain with Residential Life for the duration of the evacuation period. Students/staff who have been approved for either a service animal or Emotional Support Animal will be permitted to bring that animal to the evacuation site. Pets are strictly prohibited. Information regarding participation in an evacuation to Louisiana College in Pineville, LA will be provided to students who are approved.

## Returning to Campus

**Residence halls will re-open 24 hours before classes resume** (For Example: If classes resume at 8:00am on Monday, residence halls will re-open at 8:00am on Sunday).

In the event that the university is unable to return to normal operations after a storm, the university leadership team will relocate to a remote continuity of operations site. In such an event, students should look to the [Loyola University Website](#), email, and social media for information on how to proceed with their academic requirements and on when they will be permitted to retrieve items from their residence.

## Suspension of Operations Information

Suspension of normal operations means that only those personnel officially designated as essential, and so notified by their supervisors, can remain on campus. The president will officially call for the campus evacuation, upon the advice of the Emergency Response Team.

If an evacuation is not called for a tropical weather event, the EMT may activate Storm Ride-Out Operations. Residential Life and the EMT have identified the residence halls or Monroe Hall as the appropriate facilities to ensure the safety of all residents remaining on campus. Residential Life and the EMT reserve the right to consolidate students remaining on campus to select residence halls or to relocate students to Monroe Hall to ride out the duration of the event. Should the university determine to suspend operations, students will be required to report their location with Residential Life. While it is advised that students determine their course of action and commit to those plans for the duration of the storm, they should report any changes to their Resident Assistant or Community Director to assist with the accurate accounting of all students.

Students will not be required to remain in the residence halls during suspended operations, but should limit the amount of travel off-campus and should exercise caution while traveling around the city. We recommend only traveling in groups, and only during daytime hours. Traveling in and out of residence halls is only restricted when an evacuation has been ordered or when Storm Ride-Out Operations are in lockdown status.

## Storm Ride-Out Operations

If the university calls for Suspension of Operations and Storm Ride-Out Operations during tropical weather conditions, Residential Life will seek assistance from the EMT and determine a time in which Residential Life will no longer permit individuals from entering and exiting the ride-out location. Residential Life will call for a lockdown no later than four hours prior to the predicted onset of the storm and will provide students with the necessary information at the mandatory hall meetings scheduled for no later than six hours prior to the onset of the storm. If the storm is predicted to hit New Orleans in

the middle of the night, Residential Life will call for hall meetings at 6:00 pm and begin lockdown at 8:00 pm the night before.

Depending on the level of safety in the general New Orleans area, the city may call for a curfew in the evenings until streets can be cleaned and power restored. Regardless of weather, the university will also maintain the stated curfews and require students to remain in the building during city regulated curfew hours.

A student may enact their personal evacuation plan BEFORE Residential Life calls for lockdown of the shelter location(s). This plan does NOT need to be the plan reported through the student's Personal Evacuation Plan; however, details of the plan should be communicated with Residential Life. Students enacting their plan should prepare their room (see above) before leaving and must communicate their plans with their Resident Assistant or Community Director before doing so. In order to better ensure the safety of all individuals, students will not be permitted to leave once a lockdown is in place.

Regardless of the decision a student makes to remain in university residence halls/facilities or evacuate, every resident will have the opportunity to update their plan in the Canvas platform. This form will be made available if a storm is anticipated.

Students and families should anticipate that there will be no mail services (even overnight packages), shuttle services, or access to the library. In addition, there may be a loss of power, limited access to generator-powered outlets, loss of internet, and regulated access to university provided meals.

Students enacting their personal evacuation plan before Storm Ride-Out Operations are initiated will not be permitted to return to campus until the campus is re-opened or **24 hours before classes resume**. Students choosing to return to campus before permitted will be asked to find off-campus housing while staff prepares the residence halls for re-opening.

## Storm Ride-Out Locations & Consolidation

The University cannot guarantee that the buildings used to ride-out the weather event will have the means to operate at normal levels during a Storm Ride-Out or that there will be sufficient university staffing (i.e. LUPD or Residential Life).

**If the university is calling for Storm Ride-Out Operations, Residential Life may automatically move to consolidate Cabra and Founders Halls.** Depending on the severity of the storm, conditions of the building, and/or availability of various university staff, **Residential Life reserves the right to consolidate additional residence halls or may consolidate all students directly to Monroe Hall.** If consolidation is necessary, Residential Life will select a time prior to the onset of the storm to move to the alternate location. The preference/priority for additional consolidation will be as follows:

1. Cabra Hall/Founders Hall
2. Buddig Hall
3. Carrollton Hall
4. Biever Hall
5. Monroe Hall (severe storm Ride-Out Location)

During the storm, students who are required to relocate will be permitted to bring one large bag, bed linens, and one personal item/bag.

**Residents of any building being consolidated may be asked to self-identify a “host” from another open building for the duration of the storm.** If the student is unable to identify a host, Residential Life will work to find a host on their behalf or an alternate location in common spaces of each residence hall. Residential Life will avoid placing students in vacated rooms of evacuated students and seek to shelter student only in rooms of volunteer hosts and/or common spaces with access to public restrooms. Residents being consolidated should plan to sleep on the floor unless you are able to provide a cot or air mattress. Mattresses will not be provided.

Upon completion of the Tropical Weather Plans form in Canvas as outlined above, students will be able to download a “TW Room Hosting Agreement” which should be completed by the student relocating as well as BOTH residents who will be acting as host and submitted to the Residential Life staff upon check-in at their temporary building. Applications will also be available at the front desk of each building as well as in the main Residential Life office for students who are unable to print.

Students will be asked to update their plans on their Residence system application should their building be called to consolidate.

NOTE: Consolidated students who do not have signed permission from both roommates will not be permitted to stay in that space. **Hosts are solely responsible for the security of their belongings and usage of space should be discussed between all roommates PRIOR to evacuation.** Consolidation guests are expected to respect the property of their hosting room and follow the expectations for cleanliness and noise the residents of that room have set forth in their roommate agreement.

Residential Life will provide students with the deadline for moving into their assigned hall and LUPD will assist students from Broadway to main campus before the onset of the storm. Once the respective buildings have closed, LUPD and Residential Life will check each space to ensure all students have relocated and change the locks on the main doors to prevent trespassing.

## Behavioral Expectations

While Residential Life does not anticipate any problems, student and professional staff will be present at all times to address any behavioral concerns and students found in violation of any policies will be reported to Student Conduct. Due to limitations of university staff and New Orleans medical teams during tropical weather, Residential Life has developed a short list of policies that will be in effect for students to better ensure their safety.

These policies include –

- Attend all mandatory meetings scheduled by Residential Life staff
- Abide by all university policies outlined in the Student Code of Conduct including, but not limited to, those involving:
  - Guests (specifically Visitation Hours)
  - Quiet Hours
  - Host Responsibilities
  - Vandalism

- Drugs and Controlled Substances
- Sexual Misconduct
- Alcohol
- Smoking/Vaping – Please Note: Individuals will not be guaranteed opportunities to leave the residence halls to smoke/vape during a lockdown
- Abide by Residential Life Tropical Weather policies:
  - Individuals will not be permitted to leave or return to campus during the stated time by Residential Life or when the City of New Orleans issues a curfew or the university calls for Suspended Operations – Storm Ride-Out Operations
  - Individuals must report their plans with the Residential Life staff
  - No alcohol may be consumed by individuals, regardless of age

**Guests, regardless of affiliation to the university, are not permitted during Ride-Out Operations for any tropical storm due to the limitation of staffing and other resources.**

In order to secure facilities and ensure the safety of all students and staff, Residential Life has the right to conduct “Storm Inspections” of individuals’ rooms, bags/purses, and other personal effects before or during a lockdown. Residential Life staff will follow procedures outlined in the student handbook with regard to documenting and removing unauthorized items or potential threats to the safety of others.

Should a student violate any university policies, they will be immediately documented and go through the conduct process upon reinstatement of normal operations. If there is a concern for the safety of other students or staff, a student may be asked to remove themselves from the residence halls for the remainder of the Suspended Operations.

## Staff Support

Residential Life will work with campus partners such as Dining Services, Physical Plant, Athletics and Wellness, Student Life and Ministry, University Counseling Services, and Loyola University Police Department to determine the necessary actions to ensure the safety of all community members remaining on campus.

Please Note: While the university will attempt to make as much staff available during Storm Ride-Out Operations, certain limitations will exist due to the safety risks associated with traveling outside. We ask students and families to exercise patience while staff attempts to respond to all issues in a timely manner and an understanding of the staff’s responsibility to prioritize the needs of the entire campus when determining action steps.

### Professional Staff

Should the campus move to Storm Ride-Out Operations, all necessary professional staff will stay on campus in the Ride-Out location(s). The professional staff will continue to maintain a list of all community members present, assist with the security of the front entrances, manage behavioral issues, assist with any medical emergencies, coordinate meal distribution, and supervise student staff.

### Student Staff

Resident Assistants (RA) and Safety & Security Assistants (SSA) will be asked to remain on campus as needed. All SSA's who remain on campus may be scheduled in the overnight front desk operations at each shelter and will be responsible for monitoring all lobby activity and use of the front doors. Resident Assistants will manage individual rosters of community members remaining on their floor(s), assist with behavioral issues, assist with bag or room checks, report any medical emergencies, communicate updates with residents, and **complete rounds of their floor(s) at 12:00pm, 6:00pm, 12:00am, and 2:00am**. Rounds may increase or adjust as necessary. In the event, there are a limited number of student staff support, schedules will be adjusted accordingly.

#### Student Life and Ministry

During our stay in the halls, Resident Ministers will remain in the residence halls and will be available to meet with students. In addition, they will assist the Residential Life team in organizing services for the students.

Should the university call for a Suspension of Operations and Storm Ride-Out Operations and students are permitted to move between buildings, there will be **gatherings each night at 9pm in all of the lobbies** led by a Resident Minister and **a service on Sunday night at 9pm on Buddig 12th floor** led by a Resident Minister or Jesuit in Residence.

Should the university call for Ride-Out Operations, limiting students from traveling between buildings, there will be **gatherings each night at 9pm in any lobbies** and **a service on Sunday night at 9pm in any operating lobbies** led by a Resident Minister or Jesuit in Residence.

#### University Health Center

**University Health Center will not be available when the university has Suspended Operations.**

Please note that during tropical weather, New Orleans 1<sup>st</sup> responders (NOEMS, NOFD) may not respond during winds exceeding 40-45mph as responding in these circumstances places the responders in great danger due to the vehicle size and wind speed. As a result, every individual should properly prepare themselves (custom needs, especially medical needs) in advance of the weather and exercise caution when doing anything. This is not the time for risky and dangerous behavior, as injuries will have to wait until the winds calm and the response system will begin fielding calls again.

#### Physical Plant & WFF

The Loyola University Physical Plant and WFF Staff will have some regularly employed staff along with contracted employees who will remain on campus during Storm Ride-Out Operations. This staff will assist Residential Life in preparing the campus by moving basic supplies including buckets, mops, garbage bags, toilet paper, and extractors. Once in the halls, those supplies will be managed by the Residential Life staff and will not be available to students for personal use.

Throughout the storm, Physical Plant and WFF will be working to manage all of the university facilities and respond to emergency situations.

Once the storm has passed, Physical Plant, WFF, and Residential Life staff will work together to address the facilities concerns that have presented themselves as a result of the storm. The entire staff (including contracted support) will prioritize major leaks, broken windows, roof damage, power, and life safety issues first and then will prioritize minor leaks, continued extraction of water from carpets, furniture and wall repair, etc. after.

### Loyola University Police Department

The Loyola University Police Department will have approximately 10-12 officers who will remain on campus and act in teams of 5-6 to maintain 12-hour shifts during Storm Ride-Out Operations.

Residential Life will maintain frequent contact with LUPD throughout the storm and can request an officer be dispatched to a specific location in the event of an emergency to assist with basic first aid, CPR, and/or AED. Additionally, officers will complete hourly checks of all university facilities including the residential halls, monitor individuals seen entering and exiting the campus area, and respond to emergency situations as needed.

During a storm, LUPD will continue to assist Residential Life in responding to various types of conduct related issues. In the event staff determines an individual cannot safely remain in the halls, LUPD may be asked to assist Residential Life in temporarily relocating the student to the LUPD headquarters for holding.

While New Orleans Police Department may be unable to access campus during the storm, LUPD can directly issue a summons to the student for a later appearance in court should a student be involved in a situation that would traditionally require the assistance of NOPD, such as being found in possession of illegal substances and/or having allegedly assaulted someone. Violations of the code of conduct and federal laws will not be tolerated at any time.

### Loyola University Dining Services

The Sodexo Corporation, our campus food provider, is contracted to assist the university and Residential Life in emergency situations. In the event of the university Storm Ride-Out Operations, approximately ten of the Sodexo staff at Loyola will remain on campus to support the dining needs of the students.

Prior to the onset of the storm, Sodexo and Residential Life staff will work to move or replenish supplies being stored within each of the hall communities for use throughout the storm. Supplies will include water, non-perishable items, and a small number of perishable items.

Food will be regulated and distributed by staff in a “grab and go” fashion to ensure all students receive sufficient food as well as ensure that the supply of food lasts through the entire storm. Students should expect that **meals are available in the lobby of each building at 8:00 am, 12:00 pm, and 6:00 pm each day** during the storm, unless told otherwise. In addition, Loyola Dining Services will attempt to provide **a small snack to students at 10:00 am and 3:00pm each day**. Drinking water will also be available.

Please Note: Food services will be limited due to the nature of tropical weather and the type of food provided is dependent on the availability of power to the residential and dining facilities. Students with specific dietary needs should contact Residential Life staff to communicate all needs. In addition, students are strongly encouraged to have their own storage of food in case Loyola University Dining Services is unable to meet that need.

## Facilities Information

Due to the nature of tropical weather, use of or access to facilities may alter throughout the course of a storm. Students should be mindful of all updates given through signage, meetings, and social media

updates regarding items such as the use of plumbing, access to power sources, and availability with internet or cell service.

## Basic Residence Hall Supplies and Electricity

In addition to individual students preparing, Residential Life will have the following items for use during each storm stored in the secured trunk rooms of each residence hall (and moved to the alternate location if necessary) for use as needed.

- Flashlights
- Battery operated weather radios
- First Aid Kits
- Batteries
- Dust masks
- Bio fluid cleaner
- Duct tape
- Hand sanitizer
- Multi use phone chargers
- Caution tape

**These items will be reassessed at least once each academic year and replenished as needed within two (2) weeks of each storm.**

Each residence hall is equipped to run emergency notification systems and a limited number of outlets on generators if power is lost during the storm. Each generator is checked on a regular and maintained by Physical Plant. Outlets powered by the generator may only be used to charge laptops or phones.

## Reporting Concerns and Issues

During tropical weather, students should report any and all facilities issues to the Residential Life staff (Safety & Security Assistant, Resident Assistant, or Community Director). For non-emergency concerns students and parents can email [reslife@loyno.edu](mailto:reslife@loyno.edu) or text our virtual assistant at 504-384-7711. Each issue will be logged by the staff who will determine if immediate action is necessary. Due to the limitation of staffing during tropical weather, Residential Life staff will attempt to alleviate the issue, threat, or health concern and record any remaining issues for later repair. Once the storm has passed (assuming power has been restored and street access is regained), Physical Plant with the assistance of Residential Life will assess each space to determine the necessary steps for repair and begin making repairs. Students who experience ongoing issues or wish to receive an individual update should contact their individual Community Director for assistance.

The university will not be responsible for any damage to personal items damaged in inclement weather and cannot assist students with the insurance claim process. Students who have incurred damage to personal items should refer to their home or renters insurance policies for information on the claims process and report the damage along with photographs with their policy carrier.

## Assessment and Feedback

If you are interested in sharing your feedback with the Residential Life staff, email [reslife@loyno.edu](mailto:reslife@loyno.edu).